## RETURNS

## **HOW DO I RETURN A PRODUCT?**

Not 100% happy? No problem. Simply visit Evri, www.evri.com and search for Avon Cosmetics. Once you have selected Avon, follow the instructions to arrange one of two options:

- Free Evri Collection If you need to arrange a courier to collect your parcel, simply
  print a returns label and please leave it in your designated safe place to make sure
  both you and the courier always keep a safe distance
- Free Evri Parcelshop Drop Off or Locker Drop off Simply print a returns label at home or show the QR code at your chosen ParcelShop Drop Off location.

You MUST include your completed returns form below in your returns parcel highlighting which items you will be returning. We will need this in order to process your return.

Your name:		
Your email:		
Your order number: (this is in your order confirmation email)		

Quantity ordered	Description (as appears on your confirmation email)	Return quantity	Reason code	Price

## **REASON CODES:**

1=Damaged, 2=Dissatisfied, 3=Wrong size, 4=Value for money, 5=Other

If you have any questions about returns contact our customers services team:

**Call:** 0333 234 5678

WhatsApp: 0333 234 033

Get in touch with our team via Facebook or Twitter by sending us a DM.

**Opening hours**: Mon-Fri 8am-8pm, Sat/Sun 8.30am-4.30pm.

